PRE-EXAMINATION 14.3.2011

## S-38.3046 Value Network Design for Internet

Exam materials:

- Mobile Service Innovation and Business Models (Bouwman et al)
- Scenario planning: a tool for strategic thinking (Schoemaker)
- Value Network Configurations in Wireless Local Area Access (Casey et al)

This examination will be graded as passed/failed. Each question is worth max 6 points. Answers can be written in English, Finnish, or Swedish. Answers must be short and concise, max 4 pages in total!

- 1. Define briefly the following terms and concepts as appearing in the pre-exam book
  - a. Critical success factor
  - b. Critical design issue
  - c. Value
  - d. Electronic service
  - e. Structural partners
  - f. Value activities
- 2. Explain briefly the design steps of the STOF method
- 3. Explain briefly the life cycle phases of the dynamic STOF model
- 4. List the steps of the scenario planning process of Schoemaker. Why is it important to identify the key uncertainties?
- 5. Draw a device-driven value network configuration for wireless local area access using the notation by Casey et al.