

## **T-86.5141 Enterprise Systems Architecture (4), Exam 14.12.2010**

Write in every paper the following information:

- T-86.5141 Enterprise Systems Architecture, Exam 14.12.2010
- Family name, first names
- Student ID
- Department
- Signature

1. Define an ERP system (1p), list and describe its main components (3p), explain its main advantages (1p) and disadvantages (1p). (6p)
2. Explain the framework of aspects and layers of the Archimate language (2p). List and explain the conceptual domains in the framework (2p). Explain the service orientation using the layers (2p). (6p).
3. According to AIIM definition, list and explain the components (4p) and applications (2p) in Enterprise Content Management (ECM) (6p).
4. Explain the difference between master data and transactional data (2p). What problems MDM tries to solve (2p)? Give at least four examples of master data categories (2p). (6p).