

TU-53.1030 Knowledge and competence management (3 op)

EXAM 13.12.2011

Please note that you can take either the final exam (questions 1-3) or the mid-term exam (questions A-B) or both. You may answer in Finnish, Swedish, or English.

Please, pay attention to your handwriting. Focus on essentials only in your answer, but remember to explain your arguments and examples thoroughly.

Please write each answer on a separate paper.

FINAL EXAM QUESTIONS:

1. What are the advantages and disadvantages of transforming tacit knowledge into explicit form? (max 8 points)
2. What are strategic and practical implications of knowledge sharing? (max 8 points)
3. Explain the term intellectual capital. How can an organization manage its intellectual capital through different types of intangible capital/assets? (max 8 points)

MID-TERM QUESTIONS:

- A) What are the three generations of knowledge management? (max 6 points)
- B) Please, explain what does KM cycle mean/describe and why it is essential in knowledge management. (max 6 points)